

## Details

**Dates:** Please see our website for available course dates

**Location:** Please see our website.

**Cost:** £194 including VAT

## One-day Condition Rating and Report Writing Workshop

In July 2009, the RICS launched the new HomeBuyer Report (HBR). It is a radically restructured product that uses a condition rating system and a new, 'plain English' approach to report writing. Although the 'level' of the new report is the same as the current HSV, the layout, structure and assessment methodology is fundamentally different. Many Chartered Surveyors have been offering this product for months, some have decided to wait until the 'teething troubles' have been resolved. As the 'drop dead' date for the old HSV of 31st March 2010 is rapidly approaching, BlueBox *partners* have organised a series of intensive one day workshops in late March. These events are designed to give participants a thorough understanding of the new product with a particular focus on condition rating and report.

### Objectives of workshop:

- describe the purpose and structure of the new HomeBuyer Reports;
- formulate an appropriate condition rating methodology;
- review a new approach to report writing that balances the conflicting pressures of liability and customer service;
- strengthen practical skills by applying these techniques to realistic case studies;

### Structure of the course:

To help get the most out of the day, participants will be sent a pre-course study pack that includes a number of unique BlueBox *partners* HBR publications. The morning session will focus on the development of the HBR, our own exclusive condition rating protocol and the new reporting methodology. We also review other resources including available publicity material, report writing software and standard phrases.

After lunch, the participants will be placed into workshop groups and allocated building elements from an illustrated case study property sent as part of the pre-course study pack. Groups will then receive a condition rating and write an appropriate report extract ready for a presentation to the rest of the group. The afternoon will end with a facilitated discussion, a review of a model answer, and demonstration of how the RICS SurveyWriter can be used to produce your reports.

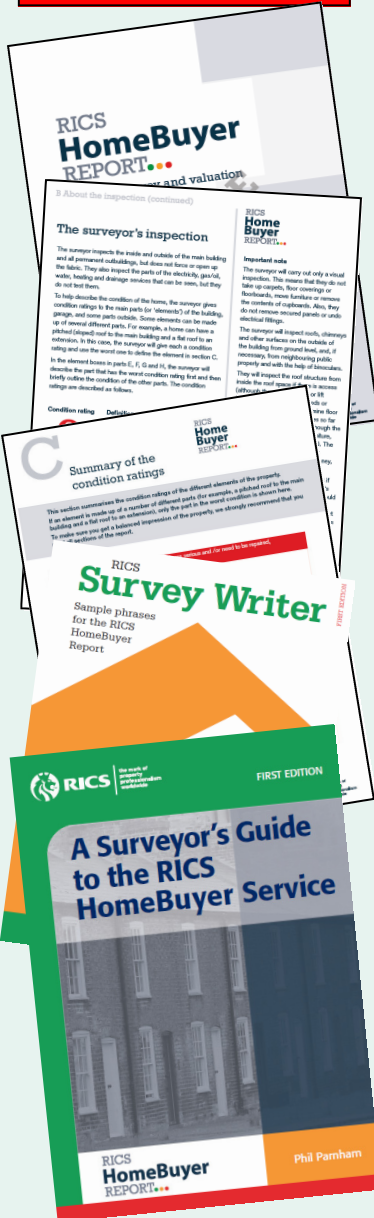
After the workshop, participants will be able to download electronic copies of all the presentations used.

### Workshop leader:

Phil Parnham, the Professional Development Director at BlueBox *partners* will lead the day and bring his considerable knowledge of the new HBR format. Phil has worked closely with the RICS and has provided the sample phrases used in the 'SurveyWriter' software and written 'The Surveyor's guide to the RICS HomeBuyer Service' published in October 2009.

### Location:

The workshops will be held at the Woodside Training Centre in Kenilworth, close to the M6 and M42, and at Hamilton House, Mabledon Place, London WC1 9BD. At both locations, not only are the staff friendly and welcoming, the training centres provide top class facilities, with excellent food - a vitally important part for a successful training course. For more information visit our website, phone our office or return the booking form over the page.



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